4149 6754 Customer Care Consultant (m/w/d) - Germany's most-used online shop for new cars | Varied tasks as a customer advisor  
  
company profile  
Our customer is Germany's most popular online shop for new cars.  
  
area of ​​responsibility  
You are the solution finder for our customers - without time pressure!  
You will recognize the customer's concerns, process them independently and solve them individually - the entire team and our knowledge base will support you  
You document the measures you have taken in our Customer Relationship Management and monitor them until the process is completed - independently and in a structured manner  
-A satisfied customer who sits in the vehicle of his choice and recommends us is a mission for you and not a mission impossible  
  
requirement profile  
You were able to gain initial experience in direct customer contact  
Your communication is understandable, clear and appropriate to the situation - you also recognize the concerns between the lines and do not let yourself be disturbed  
You are self-organized, structured and courageous in making your own decisions  
You feel at home in the Microsoft Office world  
  
Compensation Package  
  
-Friendly and committed team  
-A state-of-the-art onboarding process  
-Transparent communication and daily stand up to provide you with all the important news of the day  
- Long-term plannable working hours in the rolling shift system between 8 a.m. and 7 p.m  
-Your workplace has a direct view of the Rhine - lunch breaks are enjoyed here to the fullest!  
-Free VRS job ticket  
-Job bike  
- Daily fruit, water, sweets, hot chocolate and all kinds of caffeine  
-Events IT-Berater/in None 2023-03-07 15:59:03.710000